

Understanding the Requirements for Open Source Software Development

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<http://www.ics.uci.edu/~wscacchi/Presentations/OSS-Requirements>

Overview

- Research methodology
- Community characteristics
- Software Requirements process
- Open source processes for Requirements
- Software Informalisms
- Implications
- Conclusions

Research methodology

- Prior empirical (case) studies of Open Source Software Development (OSSD) Projects
 - Mockus, Fielding, Herbsleb, 2000, 2002, Apache httpd server
 - Reis and Fortes, 2002, Mozilla Web browser
 - Schach *et al.*, 2002; Holt *et al.*, 2000, Linux Kernel
 - Koch and Schneider 2001; German 2002, GNOME User Interface
 - Jorgensen, 2001, FreeBSD operating system
 - Garg *et al.*, 2002, OSSD (“progressive open source”) within HP

Research methodology

- Individual case studies: significant details, but limited (and *premature*) generalization, little/no comparative analysis
 - Halloran and Scherlis, 2002, comparative study of software tools and code volume in *eleven* OSSD projects, all in one domain (Internet infrastructure)
- No studies that examine *multiple OSSD projects* in *multiple domains*
 - Such studies would offer higher degree of comparative analyses and generalization of results

Research methodology

- Comparative case studies
 - Multiple open software development projects
 - Across four communities
 - Two *research* oriented
 - Two *development* oriented
- Qualitative (“grounded theory”) techniques
- Analyzing and modeling
 - development processes
 - work practices
 - community structures

Community characteristics

- According to *Steve Ballmer* (CEO, Microsoft)
 - "We have to compete with free software, on value, but in a smart way. We cannot price at zero, so we need to justify our posture and pricing. Linux isn't going to go away--our job is to provide a better product in the marketplace."
 - "Linux is not about free software, it is about *community*"(emphasis added).
 - London, 24 September 2002, speaking on MS, its "Most Valued Professionals" (MVPs), and "shared source" vs. "open source"

Community characteristics

- *Development* oriented domains
 - Networked computer games
 - Internet infrastructure
- *Research* oriented domains
 - Astrophysics/deep space imaging
 - Academic software design

Software Requirements process

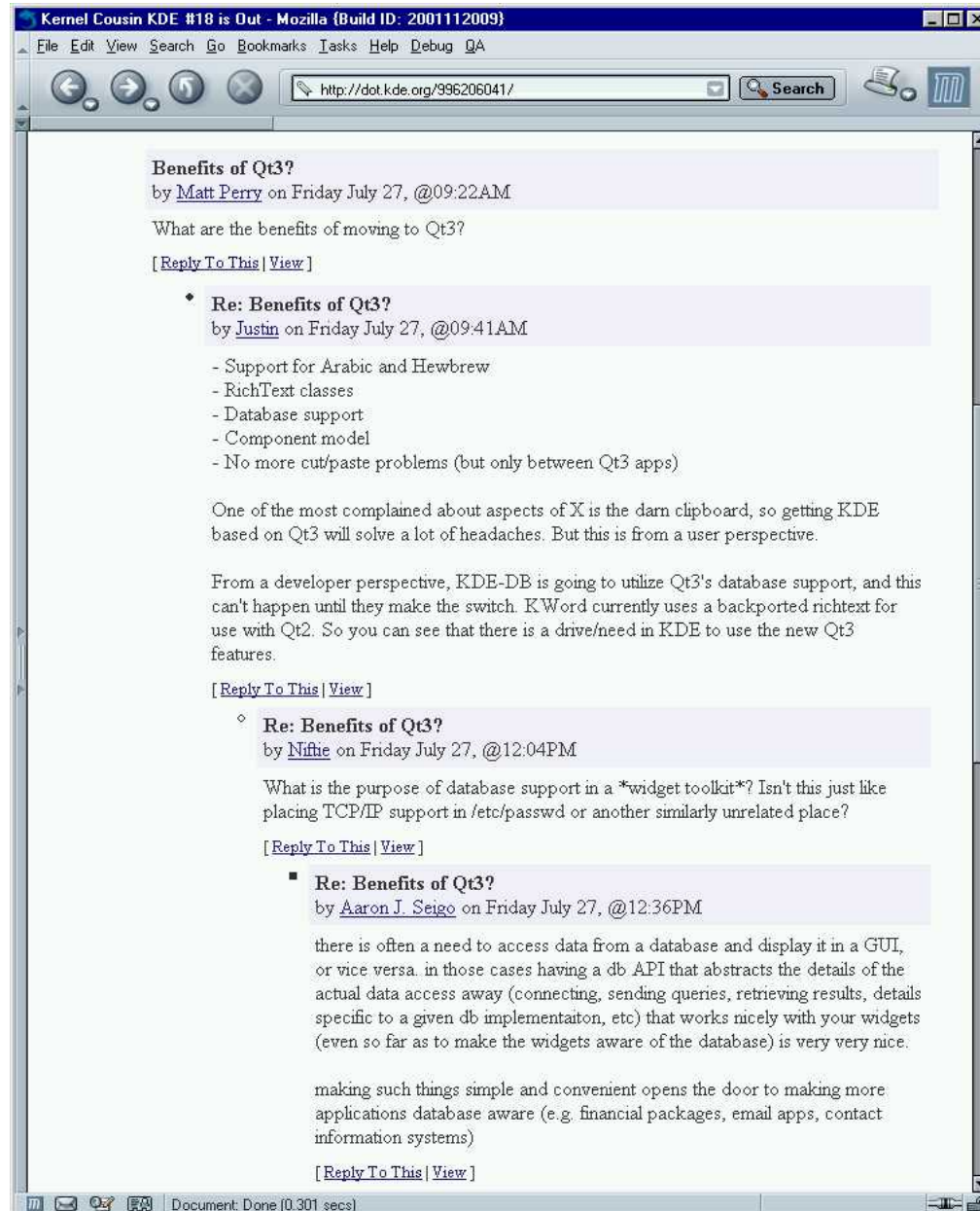
- Classic Requirements Engineering Process
 - Elicitation
 - Analysis
 - Specification and modeling
 - Validation
 - Communicating and managing

Open source processes for Requirements

- *Post-hoc* assertion of requirements+design
- Reading, sense-making, accountability
- Continually emerging webs of discourse
- Condensing and hardening discourse
- Global access to discourse

Open source processes for Requirements

- OSS Requirements are
 - not explicit
 - not formal
- *QED*, OSS Requirements embedded within “informalisms”
- Example OSS informalisms follow



The screenshot shows a Mozilla browser window titled "Vision - Mozilla (Build ID: 2001112009)". The address bar displays "http://argouml.tigris.org/vision.htm". The website layout includes a top navigation bar with links: Project Home, News, Downloads, Mailing Lists, Docs, Source, Issues, and Members. Below this is a "Highlights" section with links to Tours, Documentation, and Developer Zone. The main content area is titled "ArgoUML Vision" and "Cognitive Support for Design". It contains several paragraphs of text and a bulleted list of cognitive theories. A sidebar on the left contains a Tigris logo, a login section, a search box, and a list of featured projects. The bottom of the browser window shows the status bar with "Document: Done (0.341 secs)".

Tigris
http://www.tigris.org

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[Subversion](#)
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[GEF](#)
[new Jabber](#)
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Project Home | **News** | **Downloads** | **Mailing Lists** | **Docs** | **Source** | **Issues** | **Members**

Highlights: [Tours](#) | [Documentation](#) | [Developer Zone](#)

ArgoUML Vision

Cognitive Support for Design

Software design is a cognitively challenging task. Designers must manually enter designs, but the primary difficulty is decision-making rather than data-entry. If designers improved their decision-making capabilities, it would result in better designs.

Current CASE tools provide automation and graphical user interfaces that reduce the manual work of entering a design and transforming a design into code. They aid designers in decision-making mainly by providing visualization of design diagrams and simple syntactic checks. Also many CASE tools provide substantial benefits in the area of version control and concurrent design mechanisms. One area of design support that has been not been well supported is analysis of design decisions.

Current CASE tools are usable in that they provide a GUI that allows designers to access all the features provided by the tool. And they support the design process in that they allow the designer to enter diagrams in the style of popular design methodologies. But they typically do not provide process support to guide the designer through the design task. Instead, designers typically start with a blank page and must remember to cover every aspect of the design.

ArgoUML is a domain-oriented design environment that provides cognitive support of object-oriented design. ArgoUML provides some of the same automation features of a commercial CASE tool, but it focuses on features that support the cognitive needs of designers. These cognitive needs are described by three cognitive theories:

- reflection-in-action,
- opportunistic design, and
- comprehension and problem solving.

Following the UML Specification

ArgoUML is based directly on the UML 1.3 specification. In fact, a large part of ArgoUML was generated automatically from the UML specification. ArgoUML is (to the best of our knowledge) the only tool that implements the UML meta-model exactly as specified. In contrast, current commercial tools use tools use basically the same internal representation of the design that they used in previous versions.

Furthermore, it is our goal to provide comprehensive support for OCL (the Object Constraint Language) and XMI (the XML Model Interchange format), which other tools currently do not support.

Community Software Development

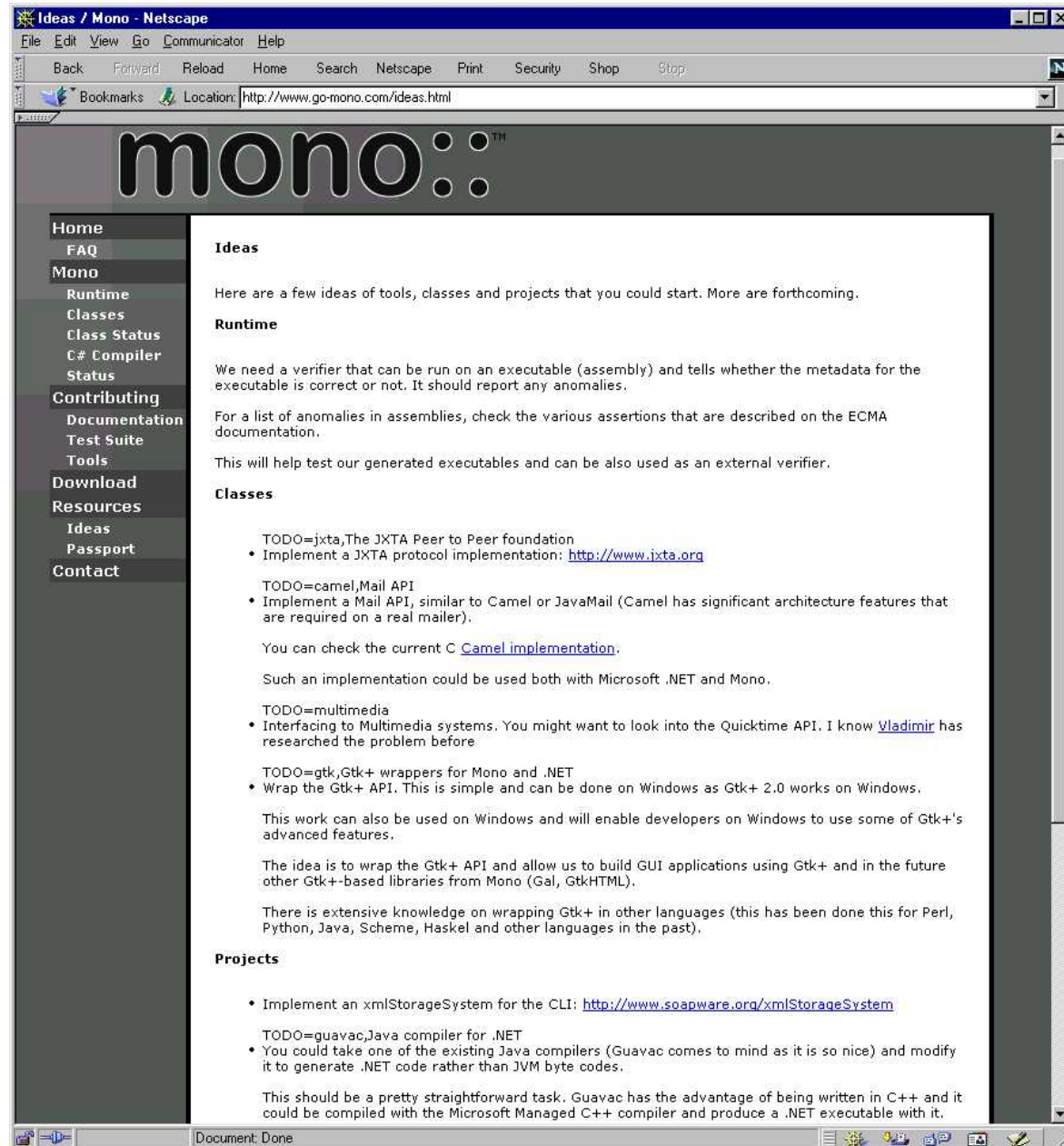
As with all software produced by our research group, ArgoUML is available for free and can be used in commercial settings. For terms of use, see the license agreement presented when you download ArgoUML.

ArgoUML was originally developed by a small group of people as a research project. ArgoUML has many features that make it special, but it does not implement all the features that commercial CASE tools provide. We are providing the source code for ArgoUML for you to review, customize to your needs, and improve. Over time, we hope that ArgoUML will evolve into a powerful and useful tool for everyone to use.

Community software development has worked successfully to produce the FSF's GNU utilities and the Linux operating system. It has also worked in producing GEF, the Graph Editing Framework, which is a major component of ArgoUML.

For more information on contributing to the development of ArgoUML, see the [Project](#) page.

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The screenshot shows a Netscape browser window titled "Unreal Tournament Editing - Netscape". The address bar shows the URL "http://www.unrealtournament.com/editing/". The website has a dark red and gold color scheme. At the top, there is a navigation bar with links: MAIN, PC, PS2, DC, LINUX, and MAC. The main header features the Unreal Tournament logo and a 3D model of a Golem. Below the header, there are two columns of links. The left column includes: Latest News, In the Press, Gallery, Gameplay, Tips & Tricks, Community, Behind the Scenes, Fan Alley, Downloads, Game Help, Editing & Scripting, and European Web Site. The right column includes: Discussion (General, UT Matches, Rocket Arena, Chaos, Editing, Signup!) and What's Hot (LAN Parties, Events, Buy It). In the center, there are two boxes: "latest news announcements" and "latest file downloads". The "latest news announcements" box lists: New Maps by BadKarma, Pearman Alpha Released, Unreal Engine News for July 2001, and Community Spotlights. The "latest file downloads" box lists: TouchSense Patch [260KB], UT Patch v436 [7MB], UT PS2 Footage [26MB], and UT Technology Movie [42MB]. Below these boxes is a section titled "EDITING & SCRIPTING" with a background image of a level editor. The text in this section reads: "The greatest thing about the Unreal Engine Technology which Unreal Tournament uses, is that you can actually create your own levels, mods, skins, models, and more; making for an endless amount of new things to play with, and new things to see. Heck, people even get hired for doing these things, so give it a shot, you just might like it." Below this text is another paragraph: "Below are links to various sections which give some detail on where to learn about editing, as well as a few tutorials and downloads to help get you started. Good luck!" followed by a bulleted list: Editing Resources, Editing Utilities, Console Commands, and UnrealED Quick Reference. At the bottom of the page, there is a footer with links: Copyright Info, Privacy Policy, E-Mail Webmaster, Questions and Comments. The browser window also shows a status bar at the bottom with "Document: Done" and various icons.

Unreal Tournament Editing - Netscape

File Edit View Go Communicator Help

Back Forward Reload Home Search Netscape Print Security Shop Stop

Bookmarks Location: http://www.unrealtournament.com/editing/

MAIN PC PS2 DC LINUX MAC

Unreal TOURNAMENT

latest news announcements

- » New Maps by BadKarma
- » Pearman Alpha Released
- » Unreal Engine News for July 2001
- » Community Spotlights

latest file downloads

- » TouchSense Patch [260KB]
- » UT Patch v436 [7MB]
- » UT PS2 Footage [26MB]
- » UT Technology Movie [42MB]

Discussion

- » General
- » UT Matches
- » Rocket Arena
- » Chaos
- » Editing
- » Signup!

What's Hot

- » LAN Parties
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Latest News

In the Press

Gallery

Gameplay

Tips & Tricks

Community

Behind the Scenes

Fan Alley

Downloads

Game Help

Editing & Scripting

European Web Site

EDITING & SCRIPTING

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- Editing Resources
- Editing Utilities
- Console Commands
- UnrealED Quick Reference

Copyright Info | Privacy Policy | E-Mail Webmaster | Questions and Comments

Document: Done

The Chandra Automatic Data Processing Infrastructure - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Size Print Edit

Address <http://adass.org/adass/proceedings/adass00/P1-32/> Go Links

The Chandra Automatic Data Processing Infrastructure

David Plummer and Sreelatha Subramanian
Harvard-Smithsonian Center for Astrophysics, 60 Garden St. MS-81, Cambridge, MA 02138

Abstract:

The requirements for processing Chandra telemetry are very involved and complex. To maximize efficiency, the infrastructure for processing telemetry has been automated such that all stages of processing will be initiated without operator intervention once a telemetry file is sent to the processing input directory. To maximize flexibility, the processing infrastructure is configured via an ASCII registry. This paper discusses the major components of the Automatic Processing infrastructure including our use of the STScI OPUS system. It describes how the registry is used to control and coordinate the automatic processing.

1. Introduction

Chandra data are processed, archived, and distributed by the Chandra X-ray Center (CXC). Standard Data Processing is accomplished by dozens of "pipelines" designed to process specific instrument data and/or generate a particular data product. Pipelines are organized into levels and generally require as input the output products from earlier levels. Some pipelines process data by observation while others process according to a set time interval or other criteria. Thus, the processing requirements and pipeline data dependencies are very complex. This complexity is captured in an ASCII processing registry which contains information about every data product and pipeline. The Automatic Processing system (AP) polls its input directories for raw telemetry and ephemeris data, pre-processes the telemetry, kicks off the processing pipelines at the appropriate times, provides the required input, and archives the output data products.

2. CXC Pipelines

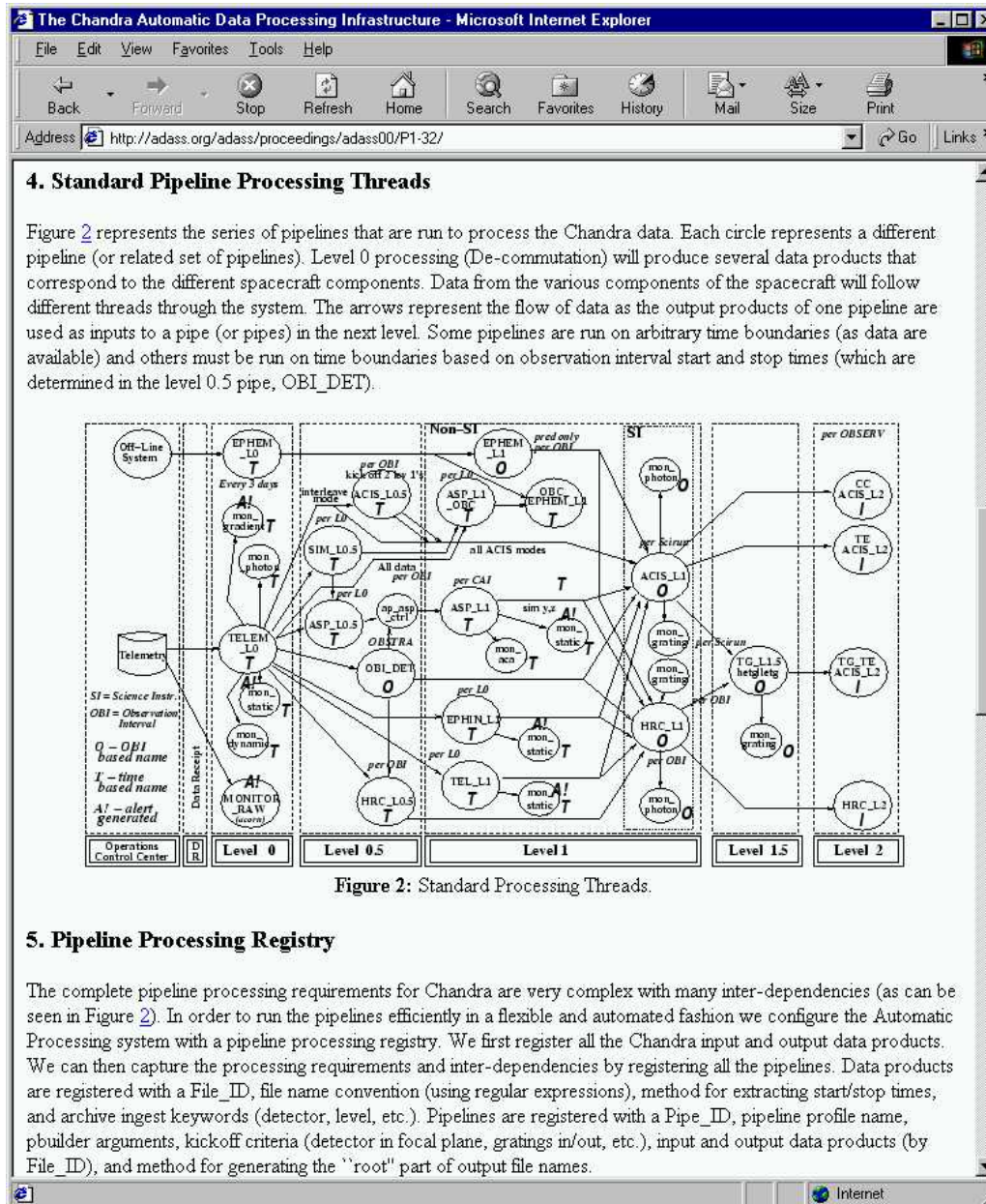
A CXC pipeline is defined by an ASCII profile template that contains a list of tools to run and the associated run-time parameters (e.g., input/output directory, root-names, etc.). When a pipeline is ready to run, a pipeline run-time profile is generated by the profile builder tool, **pbuilder**. The run-time profile is executed by the Pipeline Controller, **pctr**. The pipeline profiles and **pctr** support conditional execution of tools, branching and converging of threads, and logfile output containing the profile, list of run-time tools, arguments, exit status, parameter files, and run-time output. This process is summarized in Figure 1.

```

graph LR
    RTA[Run-time arguments] --> pbuilder
    PPT[Pipeline Profile Template] --> pbuilder
    pbuilder -- Run-time Profile --> pctr
    ID[Input data] --> pctr
    pctr --> OD[Output data]
    pctr --> LF[Log file]
  
```

Figure 1: The CXC Pipeline Processing Mechanism.

Internet



Open source processes for Requirements

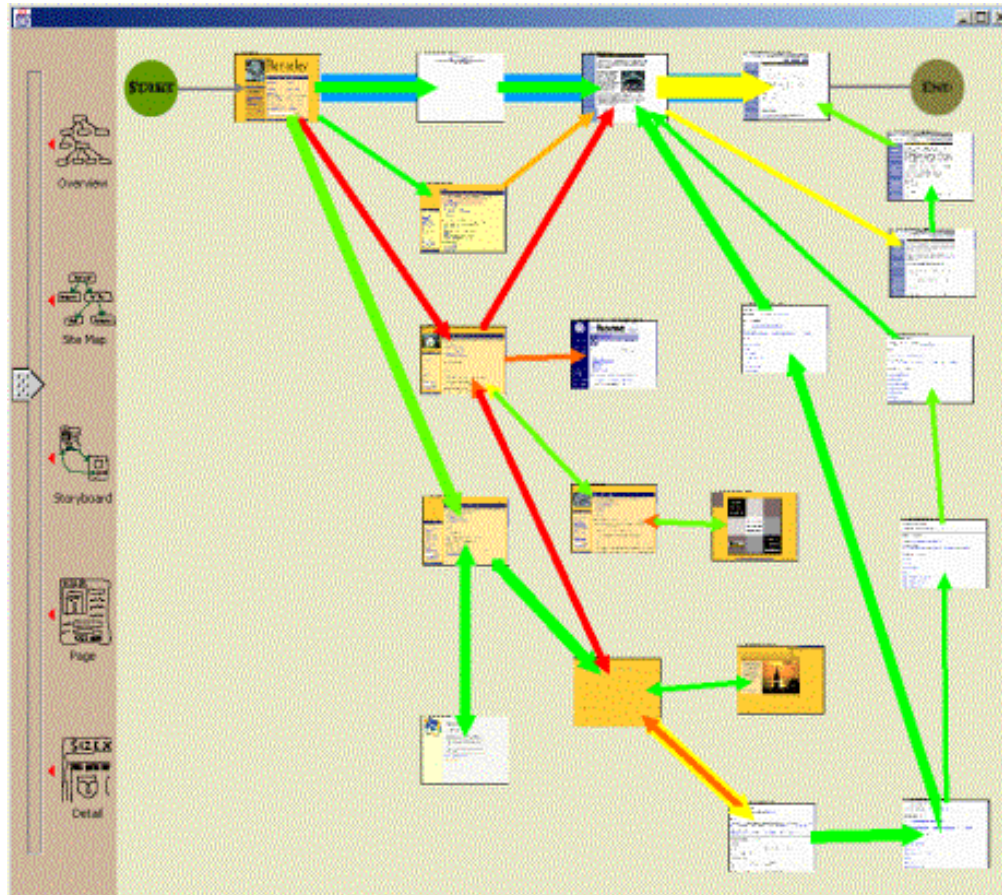
- Elicitation
- Analysis
- Specification and modeling
- Validation
- Communicating and managing
- *Post-hoc* assertion
- Reading, sense-making, accountability
- Continually emerging webs of discourse
- Condensing and hardening discourse
- Global access to discourse

Software Informalisms

- Community communications
 - Threaded discussion forums
 - Email (list servers)
 - Newsgroups
 - IRChat/Instant messages
 - Community digests (“Kernel Cousins”)

Software Informalisms

- *Scenarios of Usage* as linked Web pages



Software Informalisms

- How-To guides, To-Do lists, FAQs
- Traditional software user documentation
 - Unix/Linux man pages
- External publications
 - trade articles
 - scholarly research papers
 - books (cf. O'Reilly Books)

Software Informalisms

- Open Software Web Sites
 - Community Web sites
 - Community Software Web sites
 - Project Web sites
 - Source code Webs/Directories

The screenshot shows a Netscape 6 browser window with the address bar set to <http://sourceforge.net/>. The page layout includes a top navigation bar with links like 'my sf.net', 'software map', 'foundries', and 'about sf.net'. On the left, there's a sidebar with a search box, 'SF.net Resources' (including Site Docs, Site Status, Site Map, Compile Farm, Project Help Wanted, New Releases, and Contact Support), and a 'Most Active' list. The main content area features a headline 'Breaking Down the Barriers to Open Source Development', a paragraph about SourceForge.net being the world's largest Open Source development website, and a call to action to create a new account. Below this, it mentions SourceForge.net is powered by SourceForge. On the right, there's a 'SourceForge.net Statistics' section showing 41,258 hosted projects and 436,845 registered users, followed by a 'SourceForge at Work' section encouraging the use of the Enterprise Edition. At the bottom right, there's a 'SourceForge.net Newsletter' sign-up form and a 'Most Active This Week' section listing projects like 'Arianne RPG' and 'Compiere ERP + CRM Business Solution'.

SourceForge: Welcome - Netscape 6

File Edit View Search Go Bookmarks Tasks Help

[http://sourceforge.net/](#) Search

Home Bookmarks The Mozilla Dr... Latest Builds

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Login via SSL
New User via SSL

Search

Software/Group

SF.net Resources

- [Site Docs](#)
- [Site Status](#)
- [Site Map](#)
- [Compile Farm](#)
- [Project Help Wanted](#)
- [New Releases](#)
- [Contact Support](#)

Most Active

- 1 [Arianne RPG](#)
- 2 [Compiere ERP + CRM Business Solution](#)
- 3 [phpMyAdmin](#)
- 4 [phpAdsNew](#)
- 5 [JBoss.org](#)
- 6 [Gaim](#)
- 7 [PCGen -- A d20 Character Generator](#)
- 8 [FreeCraft real-time strategy game engine](#)
- 9 [DC++](#)
- 10 [MegaMek](#)

Breaking Down the Barriers to Open Source Development

SourceForge.net is the world's largest [Open Source](#) development website, with the largest repository of Open Source code and applications available on the Internet. SourceForge.net provides free services to Open Source developers, including project hosting, version control, bug and issue tracking, project management, backups and archives, and communication and collaboration resources.

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SourceForge.net is powered by [SourceForge](#), the collaborative software development platform from [VA Software](#).

SourceForge.net Statistics

Hosted Projects:
41,258

Registered Users:
436,845

SourceForge at Work

Bring [SourceForge Enterprise Edition](#) to your company.

SourceForge.net Newsletter

Email Address:

HTML ☒ Text ☐

Most Active This Week

(100%) [Arianne RPG](#)

(99.9891%) [Compiere ERP + CRM Business Solution](#)

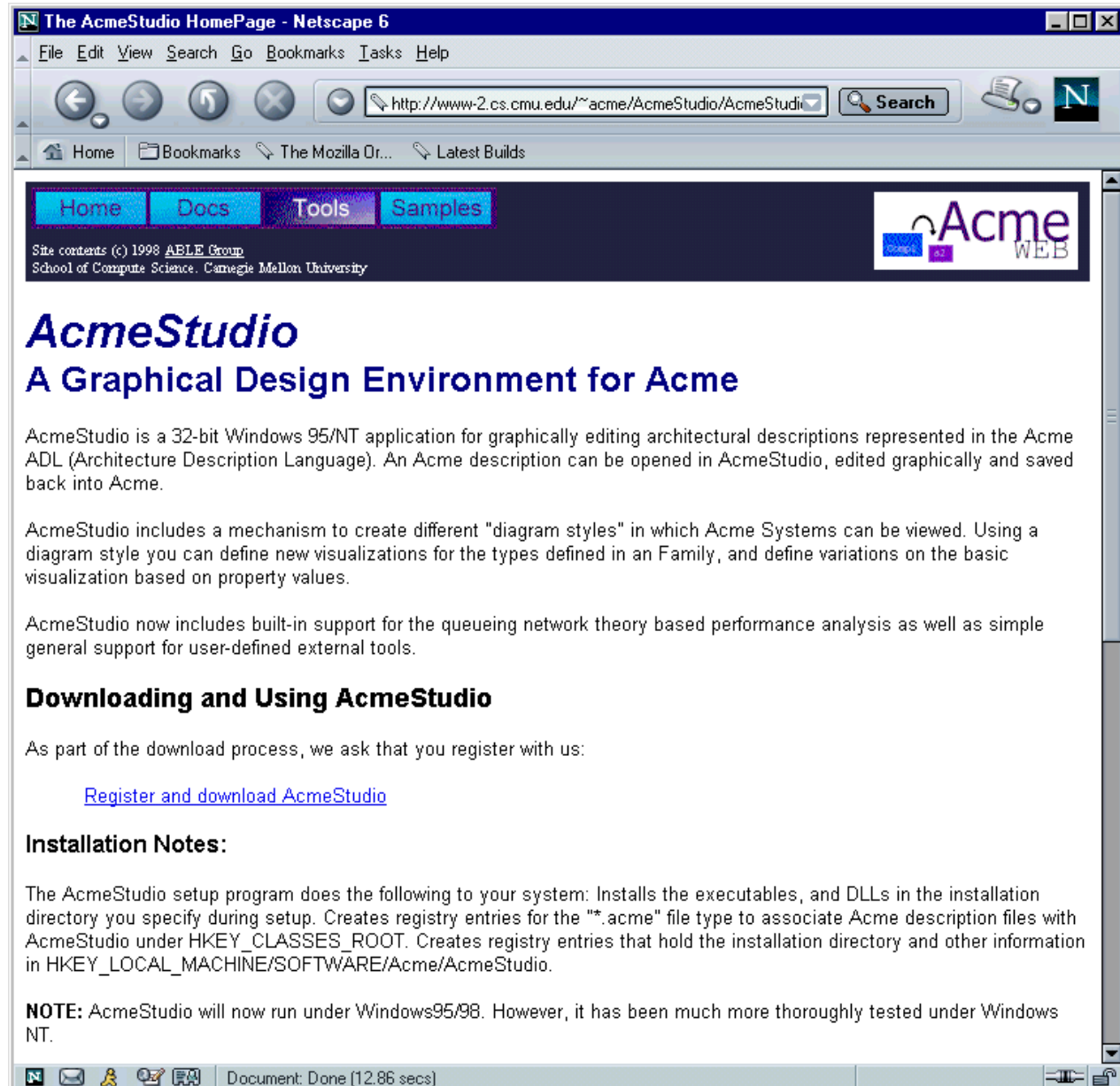
(99.9783%)

SourceForge.net Development Foundries

SourceForge.net Foundries are topic-focused areas where developers connect and collaborate around software development.

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Software Informalisms

- Software bug reports
 - Ad hoc report Web
 - Bugzilla (database tracking)
- Issue tracking
 - Issuezilla

The screenshot shows a Netscape 6 browser window with the title bar "CIAO 2.2 -- Bugs - Netscape 6". The address bar contains the URL "http://asc.harvard.edu/ciao2.2/bugs/dm...". The browser's menu bar includes File, Edit, View, Search, Go, Bookmarks, Tasks, and Help. The toolbar features navigation buttons (back, forward, home, stop), a search button, and a "Search" button. The browser's status bar at the bottom shows "Document: Done (0.87 secs)".

The main content area displays the "Chandra X-ray Center" logo and a navigation menu with links: About Chandra, Archive, Proposer, Instruments & Calibration, Data Analysis, Newsletters, Help Desk, Calibration Database, and NASA Archives & Centers. A search box with a "Search" button is located below the navigation menu.

The page title is "Bug: dmextract". The left sidebar contains a list of links: Home, Introduction, Download, Documents, and Advanced. The "Documents" link is expanded, showing a list of links: Welcome, Threads, Manuals, Dictionary, Ahelp, CIAO FAQ, Data Caveats, Bug List, Error Messages, and Release Notes.

The main content area lists three bugs:

- Bug: Crashes when extracting a PHA, while using a stack of files for background extraction [6155]
- Bug (linux): - A memory corruption causes the tool to crash when creating a long HISTORY string. [6205]
- Caveat: BACKSCAL areas for complicated regions may have small (of order 1-2 percent) errors, as they are calculated using an approximate algorithm. CIAO 2.2 is improved relative to CIAO2.1, but still not perfect.

The page is dated "Last modified: 14 November 2001".

Software Informalisms

- Software extension mechanisms
 - Inter-application scripting
 - Csh, Perl, Python, Tcl, scripting
 - Pipelines (cf. CXCDS)
 - Intra-application scripting (e.g., *UnrealScript*)
 - Plug-in architectures
 - Apache server architecture

Software Informalisms

- Open source software licenses
 - GNU Public License (GPL)
 - Lesser/Library GPL (LGPL)
 - Artistic License
 - Mozilla Public License (MPL)
 - SUN Public License (SPL)
 - and 25 more (<http://opensource.org>)
 - “Creative Commons” Project at Stanford Law School developing public license framework

Implications

- Software informalisms are the *media* of software requirements
- Software informalisms are the *subject* of software requirements
- OSS Requirements are *implied activities or capabilities*
- *(Re)reading* and *reviewing* informalisms is a prerequisite to writing open software

Implications

- Developing open software requirements is a *community building process*
 - not just a technical development process
 - open source peer reviewing creates a *community of peers*
- OSSD processes often iterate *daily* versus infrequent singular (milestone) SLC events
 - frequent, rapid cycle time (easier to improve) *vs.* infrequent, slow cycle time (hard to improve)

Implications

- Determining the quality of open software requirements:
 - not targeted to consistency, completeness, correctness
 - instead focusing attention to community building, freedom of expression, ease of informalism navigation (traceability), implicit vs. explicit informalism structuring

Conclusions

- Developing open software requirements is *different* than requirements engineering
 - not better, not worse, but different and new
 - more social, more accessible, more convivial
- Open source software systems don't need and probably won't benefit from classic software requirements engineering.

Conclusions

- Need to *integrate* OSSD with SE
 - development infrastructure (tools and environments)
 - development processes
 - developer community
 - across multiple domains
 - Scientific research
 - Commercial development

Conclusions

- People use OSS development tools to create, update, distribute, or browse OSS informalisms
- OSSD tool taxonomy:
 - Seven level hierarchy; more than 40 tool types
 - <http://www.ics.uci.edu/~wscacchi/Software-Process/Open-Software-Process-Models/Open-Source-Software-Tools.html>

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