Team 3+

James, Kevin, Kubi, Yolanda

Problems

- Users don't notice other tabs
- Antpac and Melvyl?
- "Confirm Form Resubmission" Error
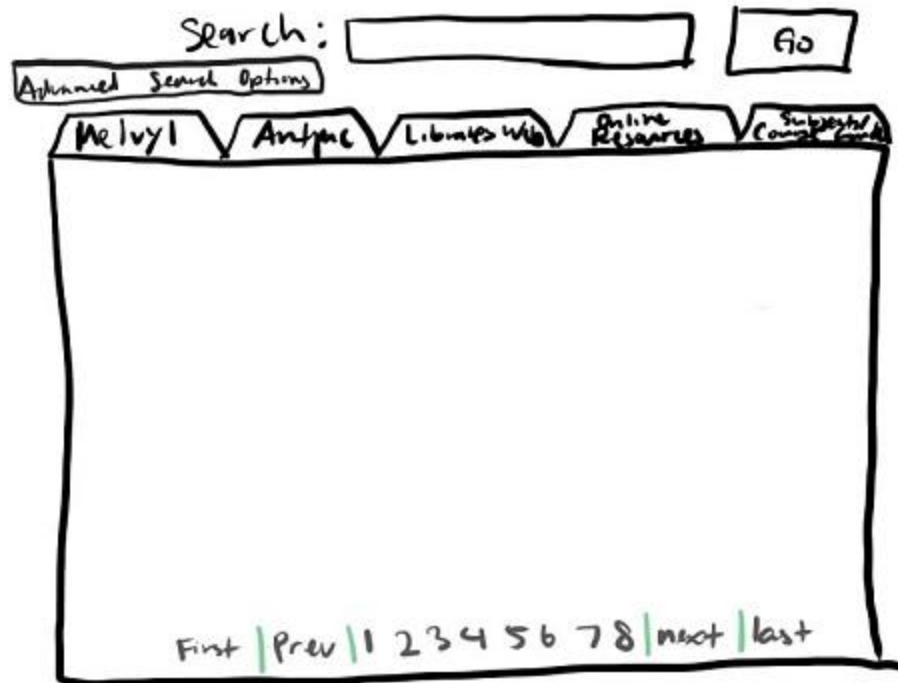- Little or No Feedback
- Inconsistent Highlighting

Methods

- Heuristic Evaluation

- Pilot Testing

- Cognitive Walkthrough

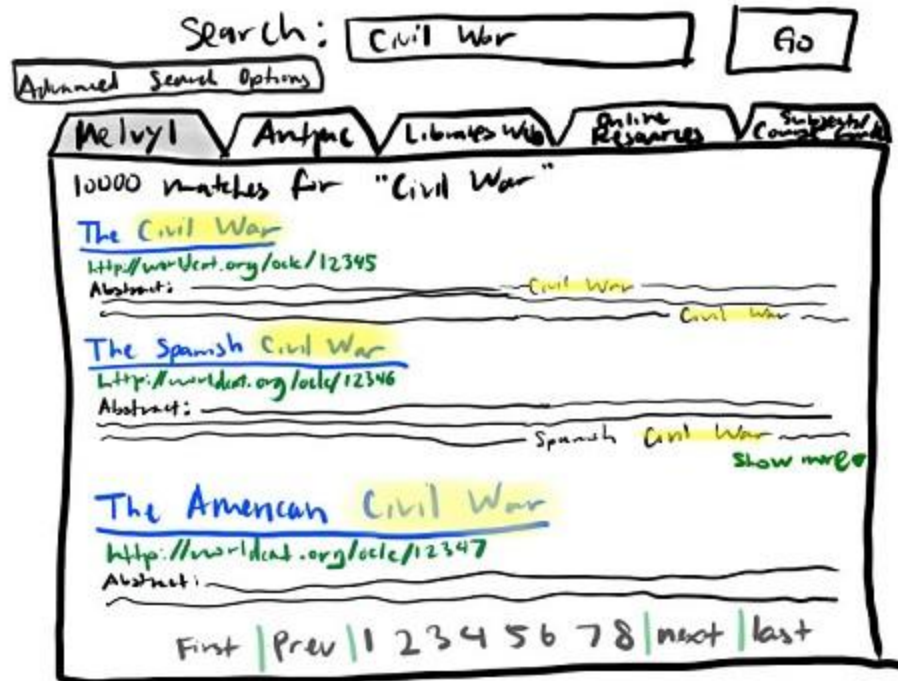- Thinking Aloud

- Semi-structured Interviews

What have we done ?

- Usability Testing with the new search engine
  - 4 Undergraduate / Graduate
  - 4 Professor / Librarian
- Analyze the Usability Testing results
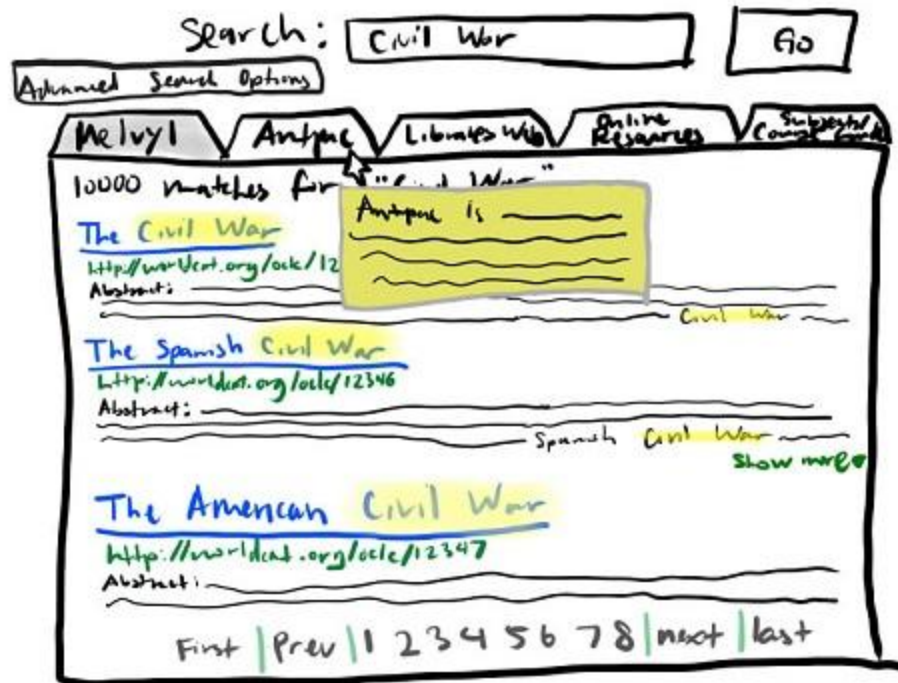- Wireframe
- Functioning prototype

Low Fidelity

Low Fidelity

Low Fidelity

High Fidelity

www.humblemakers.com/library

- Available searches:
  - Privacy
  - Hour
  - Social Media
  - Informatics

What insights have we gained

- Begin Early!
- Plan Carefully
  - Scenarios & Tasks
  - Interview Questions
  - Recording
- Execute Effectively
  - Efficient notes
  - Pay attention :)
  - Don't influence tester

Biggest Insight

Problems that we encountered

- Locating test participants
- Taking notes efficiently
- Maintaining focus during team meeting
- Communication and scheduling

Decisions that we still need to make

- Refining the Prototype
- Round Two of Usability Testing
  - Should we do it?
  - How many testers?
  - What types of tasks?
- Writing report
  - How to analyze content
  - How to work efficiently to type 15 pages!

Timeline

Week 9

- Second Round of Usability Testing (Team)
- Prototype Revision (Kubi and James)

Week 10

- Compose Final Report (Team)
- Gather Files for Submission (Kevin and Yolanda)
- Group Study for Final (Team)

Thank You !!!!

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