ThomsonNOW's CyberStats Registration for Students

Welcome to ThomsonNOW's CyberStats! Follow these easy steps to get started with CyberStats. To log into CyberStats within ThomsonNOW, you will need a CyberStats content access code and a ThomsonNOW account. If your instructor has set up a course within ThomsonNOW, you should obtain a course key from your instructor to enroll in his or her course within ThomsonNOW. For technical support with ThomsonNOW, contact support@ilrn-support.com or call 1-888-281-2990. For technical support with CyberStats registration, contact tl.support@thomson.com or call 1-800-423-0563.

New users - set up your ThomsonNOW account:

If you do not have a ThomsonNOW account, follow these steps to set up an account and access CyberStats. You will need to have your CyberStats content access code and/or a ThomsonNOW course key from your instructor ready at hand. You only need to use your content access code and/or course key once to set up your registration and enrollment.

1. Go to http://www.thomsonedu.com/thomsonnow and click "Create an Account."



2. Select "Student"



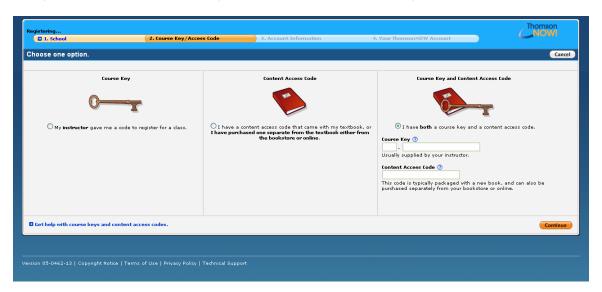
3. Follow a simple 4-step process to set up your ThomsonNOW account! First, select your appropriate institution.



4. Have your CyberStats content access code and/or ThomsonNOW course key (obtained from your instructor) ready. A CyberStats content access code may already come bundled with your required text, available at your campus bookstore. If you have a used book or to purchase standalone electronic access to CyberStats, visit Thomson's e-catalog at http://e-catalog.thomsonlearning.com/110/.

If you only have a CyberStats content access code, select the middle option on the screen and follow the ensuing instructions. If you haven't purchased an access code, but have a ThomsonNOW course key from your instructor, select the left option on the screen and follow the ensuing instructions. If you have both a CyberStats access code *and* a ThomsonNOW course key from your instructor, select the right option on the screen and follow the ensuing instructions.

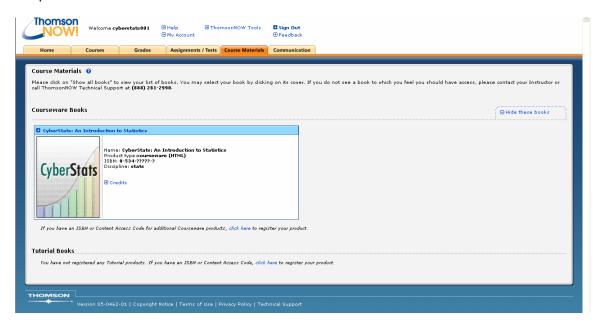
For technical support with CyberStats registration, contact tl.support@thomson.com or call 1-800-423-0563. For technical support with the course key from your instructor, double-check with your instructor to make sure you have the accurate course key.



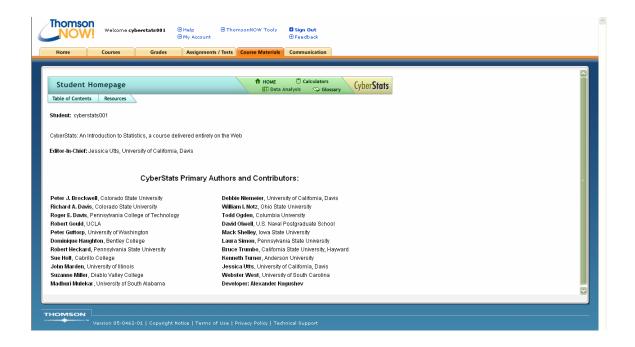
- 5. Follow the final steps to finish setting up your personal account information.
- 6. Once you've successfully set up your ThomsonNOW account, you should see your personalized ThomsonNOW homepage. Here, you can easily view assignments, set up by your instructor, for any courses in which you are enrolled.



7. Click on the "Course Materials" tab. If you've successfully registered your CyberStats content access code, you should see the CyberStats icon on the page. Click on the icon to enter the product.



8. Congratulations! You should now be within CyberStats. Click on the Table of Contents tab to access the appropriate units assigned by your instructor.



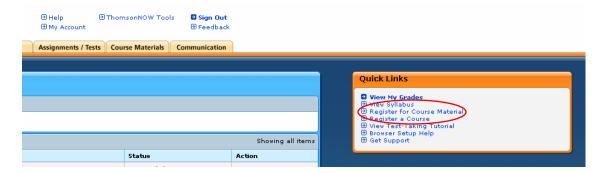
Returning Users - register your CyberStats content access key:

If you already have a ThomsonNOW account but have not yet registered for CyberStats, follow these steps to access CyberStats. You will need to have your CyberStats content access code ready at hand. This code will give you access to CyberStats within ThomsonNOW. You only need to use your content access code once to set up your registration.

1. Log in to your ThomsonNOW account at http://www.thomsonedu.com/thomsonnow.



2. You should see your home page now. In the "Quick Links" box on the right, click on the link "Register for Course Material."

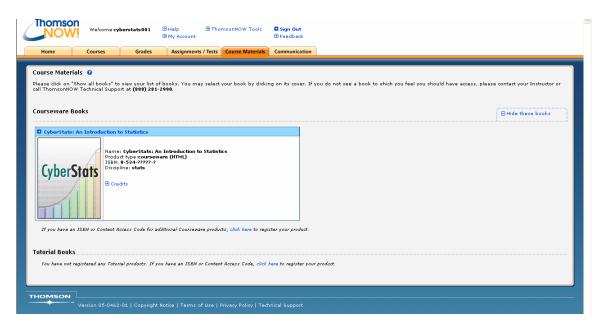


3. Have your CyberStats content access code ready. A CyberStats content access code may already come bundled with your required text, available at your campus bookstore. If you have a used book or to purchase standalone electronic access to CyberStats, visit Thomson's ecatalog at http://e-catalog.thomsonlearning.com/110/.

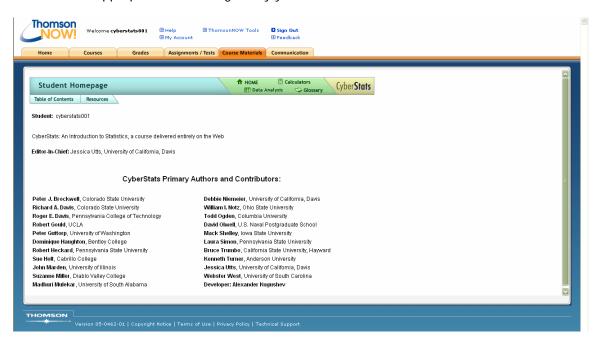
For technical support with CyberStats registration, contact tl.support@thomson.com or call 1-800-423-0563.



4. Then, click on the "Course Materials" tab. If you've successfully registered your CyberStats content access code, you should see the CyberStats icon on the page. Click on the icon to enter the product.



5. Congratulations! You should now be within CyberStats. Click on the Table of Contents tab to access the appropriate units assigned by your instructor.



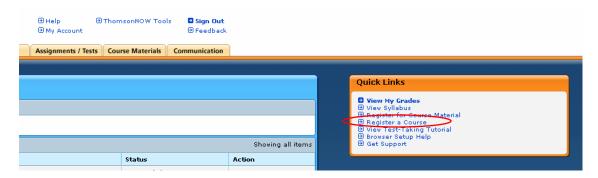
Returning Users: register your instructor's course key:

On the first day of class, your instructor may give you a ThomsonNOW course key. This code will give you access to your instructor's specific CyberStats course, set up within ThomsonNOW. Follow these simple steps to register for your instructor's course in your ThomsonNOW account. You only need to use your course key once to set up your enrollment.

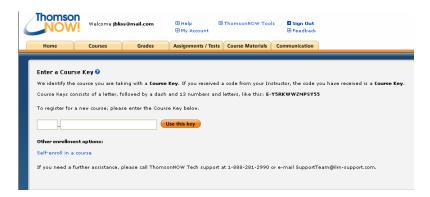
Log in to your ThomsonNOW account at http://www.thomsonedu.com/thomsonnow.



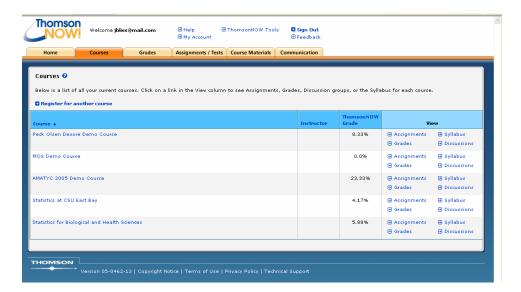
2. You should now see your home page. In your "Quick Links" box on the right, click on "Register a Course."



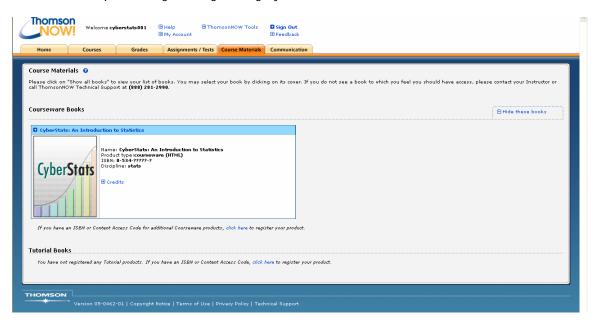
3. Have your instructor's course key ready. Enter it into the field on the page.



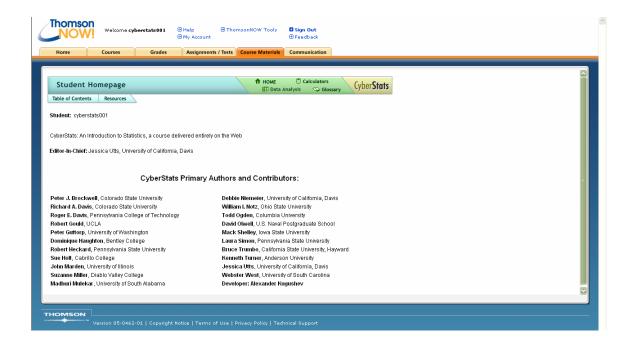
4. Then, click on the "Courses" tab. You should now see your instructor's course listed.



5. Next, click on the "Course Materials" tab. If you've successfully registered your CyberStats content access code, you should see the CyberStats icon on the page. Click on the icon to enter the product. If you don't see the CyberStats icon, reference the previous section for instructions on purchasing and registering CyberStats within ThomsonNOW.



6. Congratulations! You should now be within CyberStats! Click on the Table of Contents tab to access the appropriate units assigned by your instructor.



For technical support:

For technical support with CyberStats registration and product functionality, contact tl.support@thomson.com or call 1-800-423-0563. The hours are the following:

Monday-Thursday: 8:30am-8pm (PST)

Friday: 8:30am-6pm (PST) Sunday: 2pm-9pm (PST)

For technical support with your ThomsonNOW account, contact <u>supportteam@ilrn-support.com</u> or call 1-888-281-2990. The hours are the following:

Monday-Friday: 7am-6pm (PST) Sunday: 12pm-11pm (PST)

You can also find additional ThomsonNOW customer support and FAQs at http://support.thomsonhighered.com/index_nows.html.