

To be published in *Computer Supported Cooperative Work (CSCW)*

**Articulating user needs in collaborative
design:
Towards an activity-theoretical approach**

Running title: Articulating user needs

Authors:

Reijo Miettinen

Center for Activity Theory and Developmental Work research, University of Helsinki,
Department of Education, P.O. Box 47, 00014 University of Helsinki, Finland
Phone +358-9-1914736 Fax +358-9-1914844, e-mail: reijo.miettinen@helsinki.fi

and

Mervi Hasu

Center for Activity Theory and Developmental Work research, University of Helsinki,
Department of Education, P.O. Box 47, 00014 University of Helsinki, Finland
Phone +358-9-1914840 Fax +358-9-1914844, e-mail: mervi.hasu@helsinki.fi